WINDOW REPLACEMENT GUIDE

RENEWAL by ANDERSEN

FULL-SERVICE WINDOW & DOOR REPLACEMENT

INTRODUCTION

Welcome to your go-to guide for window replacement! Whether you're updating for style, comfort, or energy efficiency, this guide is packed with everything you need to know to feel confident in your decision.

WHAT'S INSIDE?

- What to Expect
- Beauty
- Energy Efficiency
- Long Lasting Durability
- Ease of Operation
- Trust

TELL US ABOUT YOUR WINDOWS

This questionnaire helps highlight what's not working with your current windows – whether it's poor energy efficiency, tough-to-open frames, or outdated style. Your answers help us recommend the right solution for your home.

ENERGY EFFICENCY	Not at all	Somewhat	Very much!
My heating and cooling bills are too high	○	○	○
Some rooms feel cold in the winter and hot in the summer	○	○	○
I notice cold drafts around my windows during the winter	○	○	○
BEAUTY			
My windows are starting to look old and worn	○	○	○
My windows don't match the style of my home	○	○	○
My window style looks dated	○	○	○
MATERIAL			
My window frames are chipping and fading	○	○	○
My window frames are starting to warp	○	○	○
My windows just don't work as well as they used to	○	○	○
EASE OF OPERATION			
My windows are hard to clean, especially from the inside	○	○	○
I avoid using some windows because they're hard to open and close	○	○	○
I have windows that don't stay open properly	○	○	○

WHAT TO EXPECT

A full-service window and door replacement company should guide you every step of the way. This is what you get with Renewal by Andersen:

01 Design Consultation

It all begins with a free, in-home design consultation. Our expert design consultant will listen to your goals, evaluate your current windows or doors, and guide you through style, color, and performance options that fit your home perfectly.

02 Concierge

You'll be assigned a concierge to be your designated point of contact, making sure everything runs smoothly and you always know what to expect.

03 Manufacture

Your custom windows and doors are built in Cottage Grove, Minnesota using quality materials and precision craftsmanship. Every product is made specifically for your home—no stock sizes or shortcuts.

04 Installation

Installation is handled by our Certified Master Installers, trained experts who treat your home with respect. They'll protect your space, install everything with precision, and leave your home cleaner than they found it.

05 Post Installation

Every installation is followed by a scheduled Customer Care Visit to ensure everything is just right. We'll inspect your windows and/or doors, make sure you're happy with the results, and walk you through your warranty coverage

06 On-going Support

We're not just here for the install—we're here for the long haul. With the nation's best warranty[6] and a dedicated service team, you can count on us if you ever need support, repairs, or just peace of mind.

BEAUTY

What's the difference between a custom window replacement and standard options?

Unlike standard, premade windows that come in limited sizes and styles, **custom windows** are designed to fit your space perfectly and match your home's architecture.

Custom-built windows offer a wider range of colors, grille patterns, and finishes, allowing you to create a look that's truly your own. With better materials and tailored design, Renewal by Andersen windows elevate curb appeal and add a polished, high-end touch that standard windows simply can't match.

Beyond Basic White Windows

Renewal by Andersen Acclaim™ windows offer a wide range of colors, styles, and grille options to match any home aesthetic. Plus, they're available in:

9

Designer Window Colors

Including black dark bronze, off-white, brown, green, and sand shades!

3

Real Wood Interior Shades

These can be stained to match your trim or furniture!

6

Unique Hardware Finishes

Including white, stone, canvas, brass, and bronze!

ENERGY EFFICENCY

Can Replacement Windows Save Me Money?

Yes! Upgrading to energy-efficient windows is a smart investment that can lead to real savings on your energy bills. Renewal by Andersen windows are designed to keep your home better insulated, reducing the amount of heating in the winter and air conditioning in the summer. By minimizing drafts and maintaining a consistent indoor temperature, energy-efficient windows help your HVAC system work less, leading to lower monthly utility costs. Over time, those savings add up, making energy-efficient windows a cost-effective choice for comfort, performance, and long-term value.

Pesky air leaks aren't just making you uncomfortable; they're costing you money every month!

DID YOU KNOW?

According to the U.S. Department of Energy, heat gain (in summer months) and heat loss (in winter months) through windows can account for 25-30% of residential heating and cooling use.[1]

INTERESTING FACT

The Cost of Doing Nothing

While upgrading your home's windows is an investment, it's a worthwhile one when you consider the cost of keeping your old, inefficient windows. This includes:

- Wasting money on unnecessary heating and cooling.
- Losing your view because of haziness from condensation.
- Avoiding using certain rooms because they're uncomfortably hot or cold.
- Losing home value because of drafty old windows.
- Replacing carpets, drapes, and furniture because your old windows can't block harmful UV rays.

> "Extremely satisfied with product and whole experience. I was able to lower the thermostat 3 degrees after all windows adjusted to house. No air leaks at all. Full recommended this product and this company."
> Daniel G. - Honesdale, PA

Energy Star Program

The Energy Star program, which is administered by the Environmental Protection Agency, estimates that installing new Energy Star certified windows can save the average homeowner 12% to 13% on their home energy bills.[2]

Renewal by Andersen is proud to receive the U.S. Environmental Protection Agency's 2024 Energy Star® Partner of the Year Sustained Excellence Award.

ENERGY STAR AWARD 2024
PARTNER OF THE YEAR
Sustained Excellence

LONG LASTING DURABILTY

What materials are best for long lasting replacement windows?

It pays to do your research. When compared to other window materials, our exclusive Fibrex® material helps Renewal by Andersen Acclaim™ windows perform better on every level.

	FIBREX® MATERIAL	VINYL	WOOD
Insulating Properties	✓	✓	✓
Low Maintenance	✓	✓	
Resistance to Decay/Corrosion	✓	✓	
Structural Rigidity	✓		✓
Durability	✓		✓
Color Choices	✓		✓
Dark Color Performance	✓		✓

2X FIBREX® MATERIAL HAS **DOUBLE** THE **STRENGTH** OF VINYL[3]

FIBREX® MATERIAL WILL **NOT CRACK, PIT, CORRODE OR ROT**

FACT

Renewal by Andersen Acclaim™ replacement window perform much better than vinyl windows.

EASE OF OPERATION

Are some windows easier to operate than others?

Yes! At Renewal by Andersen we design each window with smooth, effortless operation in mind. Our windows feature durable Fibrex material and high-quality hardware that make opening, closing, and locking a breeze.

Whether you choose gliding, casement, or double-hung styles, you'll notice the difference in how easy they are to use, even after many years. If you are looking for comfort, convenience, and accessibility, Renewal by Andersen windows are engineered to deliver a hassle-free experience from day one.

Safe & Secure

Properly-working windows aren't just a matter of convenience and comfort; they're a matter of safety. Did you know 23% of burglaries occur through a first-floor window? Windows that don't lock properly can place your home at risk. If you have windows that no longer lock properly, it's time to call an expert.[4]

Designed for Easy Cleaning

Our windows are designed to make cleaning a breeze, saving you time, effort and the expense of hiring a professional cleaning service.

DID YOU KNOW?

Professional window cleaning in 2025 costs an estimated $122 – $153 per window.[5]

INTERESTING FACT

TRUST

How do I know who to trust for my window replacement project?

Check the Company's Reputation

Look for a company with a proven track record and positive reviews. At Renewal by Andersen, our decades of experience and thousands of happy customers show our commitment to quality and trustworthiness.

The Most 5-Star Reviews in Northeast Pennsylvania

Among leading full service window replacement companies[8]

Review the Warranty Coverage

A strong warranty protects your investment. Renewal by Andersen offers a comprehensive, transferable warranty that covers both the windows and installation, providing peace of mind for years to come.[6]

Fully Transferable LIMITED WARRANTY
20 YEARS | GLASS & FIBREX® MATERIAL
5 | INSTALLATION
10 | HARDWARE

Protecting Your Investment

Replacement windows are an investment in your home's comfort, safety, beauty, and value. When choosing a window replacement company, be sure you're selecting one with quality products and a warranty that meets your needs both now and in the future.[7]

Window Installer Checklist

How do you know if your window replacement professional is up to the job? Here's what to look for:

- Extensive training in window installation, construction materials, building codes, and methods.
- A warranty that covers the product and the installation for many years.
- Regular supervision and quality assessments.
- Commitment to respecting you and your home, including plans for:
  - Completing the work promptly.
  - Protecting your home during the removal and installation process.
  - Disposing of all materials.
  - Cleaning of all work areas.

> "Excellent! From start to finish! Great communication during and after the sale. Great product. Would highly recommend using your company to my friends and family. We are looking forward to using you in our future."
>
> Chuck S. - Dunmore, PA

RENEWAL by ANDERSEN CERTIFIED MASTER INSTALLER

At Renewal by Andersen, our Certified Master Installers are rigorously trained and closely supervised to live up to the highest standards—both yours and ours!

DID YOU KNOW?

Poorly installed windows can cause energy loss, higher heating and cooling bills, and water damage.

INTERESTING FACT

Sources:

[1] https://www.energy.gov/energysaver/update-or-replace-windows

[2] https://www.consumerreports.org/home-garden/replacement-windows/buying-guide/

[3] When Renewal by Andersen® products were tested against five leading competitors' painted vinyl window products.

[4] International Association of Certified Home Inspectors®, https://www.nachi.org/burglar-resistant.htm

[5] homewyse.com/maintenance_costs/cost_to_clean_windows.html

[6] It is the only warranty among top selling window companies that meets all of the following requirements: easy to understand terms, unrestricted transferability, installation coverage, labor coverage, geographically unrestricted, coverage for exterior color, insect screens and hardware, and no maintenance requirement. Visit renewalbyandersen.com/nationsbest for details.

[7] https://www.thisoldhouse.com/windows/window-warranties

[8] Review aggregator survey of 5-star reviews among leading national full-service window replacement companies. January 2024 Reputation.com.

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